

Clients to add specific comments:

Test Request / Quotation Form

Delivery (Auckland): 231 Morrin Road, St John's Auckland 1072, New Zealand
Delivery (Lincoln): Gerald Street, Lincoln 7608, New Zealand

Phone: +64 9 574 4225

Fax: +64 9 574 4101

Email: ecogene@landcareresearch.co.nz

Web: www.ecogene.co.nz

Customer Information				
Company Name		Phone		
Contact Name		Fax		
Invoice Address		Email		
		Date		
Preferred result format: Email Fax	Post			detailed costing breakdowi nostic services you require
Species Type/Host Information	Sample Type (Tissue, blood, hair, feathers, scat, swab)		No of samples	Cost *

By signing this document I am requesting that the DNA-diagnostic services above be performed in accordance with the EcoGene <u>Terms and Conditions of Service</u> and accept the quote provided (normally valid for 30 days). I confirm there is funding for this work and on completion of the work I will endeavour to ensure the timely payment of invoices.

	Official Lab Use Only
	Customer Code
	Job Code
	Invoice No
	Date
	Initials
1	

Total

Signature______ Date_____

EcoGene Terms of Business

EcoGene is the commercial DNA services arm of Landcare Research.

Services:

From its laboratories in Auckland and Lincoln, EcoGene provides a cost effective and fast turnaround service for: Species identification; Wildlife monitoring; Genotyping/Genetic profiling; Disease screening; Parentage and gender analysis; Rodenticide resistance screening; Fungal, bacterial, plant, fish, mollusc and New Zealand terrestrial invertebrate diagnostics.

Samples suitable for testing can include: swabs, scat, hair, feathers, liquids (including blood), tissue (including larvae and plant material), egg shell, carcass/body parts, processed animal products, fungi, bacteria and other.

Sample Submission:

- Please contact us prior to sending samples, either by email <u>ecogene@landcareresearch.co.nz</u> or telephone +64 9 574 4225.
- All samples must be accompanied by a completed EcoGene Test Request/Quotation Form.
- Please collect, store and send samples in accordance with our <u>Sampling Protocol</u>.
- There are specific requirements and permits for <u>International Consignments</u>, please ensure all documentation accompanies samples in transit.
- EcoGene will not process samples which pose a health risk to laboratory personnel or are leaking or damaged.

EcoGene Testing Processes

The standard test process will include a single DNA extraction per sample. This sample will undergo a single quantitation step and be applied to the appropriate DNA diagnostic in a single instance per sample per assay with no more than one repeat per sample per assay where appropriate. Reporting results and clarification or basic level interpretation is included in the standard test fee. For many samples and routine testing, this level of reporting will provide the information required.

EcoGene is able to undertake exploratory and non-standard testing. The additional processing / amplification, database matching, genetic markers, analysis or interpretation and advice will be identified at the outset and the additional time to be charged will be estimated. The hourly rate for this will depend on the expertise required and charged at ½ hourly intervals.

EcoGene will use reasonable endeavours to undertake the project in accordance with appropriate standards for such work and within the turnaround time agreed at quotation. All samples will be processed within a PC2 containment facility for micro-organisms (MPI Standard 154.03.02), a containment facility for plants (MPI Standard 155.04.09) and a transitional facility for biological products (MPI Standard 154.02.17).

Delivery of Results

Standard sample turnaround time is 5-10 working days. Project results will be provided in written format to the client on completion of the project. All resulting data remain confidential to the client. Digital copies of the data are retained by Landcare Research for records purposes, and extracted DNA suitable for reanalysis is retained for one month.

Research and Development Capability

Landcare Research also offers expertise and facilities to provide method development, population genetics investigations and research projects. EcoGene works closely with research teams and can build bespoke approaches and DNA analysis solutions for new situations.